

# ConferenceManager™ Security



## KEY BENEFITS

- **Secure Collaboration**  
Multi-layered security and authentication, delivered on dedicated resources.
- **High Availability**  
Redundant servers and replication guarantee conference availability whenever necessary.
- **Encryption**  
Native TLS/SRTP encryption for audio & video, as well as encrypted recordings for each call.
- **High Definition**  
HD audio & video with secure and reliable connectivity.
- **Flexible Deployments**  
Available as an on-premises, private-hosted, or standard-hosted solution. Each offering its own level of security.

## Multi-Layered Security

Offering enhanced conference, network, and account protection with ConferenceManager

The ConferenceManager (CM) platform offers superior security for your audio, web, and video conferences. By providing enhanced conference, network, and account access protection, organizations can be confident that their vital corporate information and intellectual property are protected from unauthorized access.

With its unique software platform, CM allows administrators several levels of security to better protect the information shared during audio and web conferences.

## Conference-Level Security

### Unique Conference IDs, PINs, & Passwords

- Must be entered to modify account information or schedule a host conference
- Can be randomly generated by the system for each conference or persistent for all conferences attended by that participant
- Host assigned, conference-specific passwords

### Invitation-Only Access

- Ensures that only invited participants will have the information needed to join a conference

### Audible Indicators

- Entry and exit announcements (by name or tone)
- Roll call of conference participants by name or total count

### Host Controls

- Viewable, dynamic participant lists show who is in the conference at all times
- Mute & unmute, hold, and disconnect
- Conference locking and unlocking

## Account-Level Security

### Hosts & Participants

- Host accounts can be set to expire after specified period of non-use
- Host and Participant PIN encryption is available using Secure Hash Algorithm (SHA-2)
- Host accounts can be assigned a temporary PIN

### PIN Configuration

- A minimum PIN age can be set to prevent PINs from being changed too infrequently
- Conference PIN expiration after a specified amount of time
- System option to prohibit matching conference ID and PIN
- PIN history tracking to prevent the re-use of old PINS
- Configurable minimum PIN length

### Administrative Settings

- Account creation password to prevent unauthorized account setup
- Account lock-out after a specified number of failed login attempts
- Option to force users to change/update their PIN

## Network-Level Security

### Private Hosted

Host your dedicated conferencing platform at our secure co-location facility, enabling you to maximize savings and simplify administration without sacrificing security.

### Standard Hosted

Pure hosted conferencing in our secure co-location facility. Partitioning allows you to use shared resources without interference.

### Co-location Facility Details

#### Security:

- Multi-level locked facilities
- 24x7 security personnel
- Escorted access only
- Equipment housed in secure, locked cabinets

#### Network:

- 100Mb bandwidth, burstable to 1000Mb
- Voice prioritized infrastructure
- Dual auto failover firewalls
- Remote BIOS-level access to all systems
- Remote individual power outlet control

### On-Premises

As an on-premises conferencing system, the CM allows organizations to have the highest level of control over security. Installed behind the corporate firewall, it's protected by the same security protocols as the rest of the organization's network.

## Security Compliance

- General Data Protection Regulation (GDPR)
- New York State Department of Finance Services
- HIPAA
- JITC

