

# CONTEXWeb™

## Customized Conference Control Over the Web

CONTEXWeb provides your customers real-time conference access and control anytime, from anywhere in the world. The powerful software platform enables dynamic meeting management through any modern, standard Web browser, ensuring their conferencing resources are always available.

### Taking Control with CONTEXWeb

Customers who hold meetings with geographically dispersed groups, facilitate large attended event calls, or frequently host unattended conferences are among the many who find CONTEXWeb a vital daily tool.

- **Web-Enabled Collaboration:** CONTEXWeb provides meeting hosts with a convenient, browser-based means to view and control conference end-users.
- **Open Architecture Customization:** Designed to allow quick and easy customization of the end-user interface, the open architecture enables service providers to create specialized environments for different service levels and branded offerings.
- **Fortifying Call Security:** By monitoring conferences in real time, hosts are able to see every participant, observe their current status, and eject unauthorized callers.
- **Widespread Compatibility:** CONTEXWeb integrates seamlessly with the dynamic functionality of Summit platforms. A single system can host operator attended, unattended, on-demand (reservationless), and CONTEXWeb-controlled conferences — all at the same time. No matter the call type, CONTEXWeb can enhance the experience.
- **Convenient Tools:** CONTEXWeb features convenient, easy-to-use controls for conference management, voting, Q&A session management, text chat, and more.
- **Massive Scalability:** To serve large pools of ports, CONTEXWeb is able to scale across multiple Summit systems. Users can host thousands of parties in a single call, conduct conference-wide voting sessions, and, with Multibridge Q&A, view and control question and answer sessions across multiple bridges.

Robust  
Functionality

Dynamic  
Control Over  
the Web

Instantly  
View Call  
Participants

Heightens  
Call Security

Scalable

## CONTEXWeb Client Interfaces

For additional information about our collaboration solutions, visit

[www.compunetix.com](http://www.compunetix.com)

The screenshot displays the CONTEXWeb interface with several key sections:

- Web Leaders:** Lists Adam Phillips and Terrance McGraw. Includes a "Message to be sent" field and a "Messages" list with timestamps and content.
- Sessions:** Shows conference details for "CSD Sale" (Code: 5555561, 6 participants, 5 active, 1 disconnected, 00:00 duration). Includes a "Signal Operator" button.
- Question Queue:** Shows the current questioner as "Guest Port 1-4-1-2 5556561" and a list of 3 participants in the queue.
- Conference Control Panel:** Features tabs for "Conference Control", "Conference Details", "Question Queuing", "Voting", and "Recording". It includes a "Status" bar indicating the conference is in progress, a "Host" section for Marcus Fielding, and a "Guest List" with individual controls for each participant (e.g., Harold Abrams, Theresa Polnar, Regina Cho, Lee Mendelson, Jane Olson).

## Mastering Customization: The Toolkit

CONTEXWeb eliminates corporate firewall issues and provides a simple foundation for customization using Java Servlet technology.

Compunetix engineers can customize the CONTEXWeb interface with your corporate colors and logo, or, for complete customization, you can take full control with the CONTEXWeb Toolkit.

- **Tailoring the Look:** With the CONTEXWeb Toolkit, your in-house web designers can tailor the application to perfectly meet your needs. Customize page aesthetics to match your brand image or to reflect the branding of your clients.
- **Specializing Control:** The toolkit allows you to change the look, feel, and available functionality of the CONTEXWeb interface. You can select which features should be available to users and what combination will best serve the needs of your clients.
- **Supporting Multiple Environments:** CONTEXWeb enables you to create multiple environments for different service levels. Each environment can contain distinct features and functionality specially suited to the needs of a specific user group.