CONTEX® RSB 5

Reservation, Scheduling, and Billing (RSB) 5

The CONTEX Reservation, Scheduling, and Billing (RSB) 5 system enables efficient management of all back-office operations for unattended and attended conferences. The RSB comprehensively merges the three elements of conferencing—reservations, scheduling, and billing—through a feature-rich, web-based interface.

Efficient Back-Office Management

The RSB 5 provides greater scalability and advanced performance for resource allocation and conference management.

- **Reservations:** Arrange reservations for on-demand conferences, one time meetings, or recurring conferences. Weekly, biweekly, or complex patterned reservations can also be scheduled.

- **Meeting Notifications:** In addition to meeting invitations, hosts and guests can also receive reminders for upcoming conferences, iCalendar attachments, and other notifications.

- **Specified User Roles:** Easily assign user access levels for system administration, operations account administration, and more.

- **Structured Account Management:** Effortlessly create or remove hierarchical customer accounts.

- **Multi-Tenant Support:** Simultaneously support multiple tenants accessing the system on custom client interfaces.

- **Data Migration & Integration:** Import/integrate information from other databases, including the CONTEX® Passcode Server.

- **Reports:** Generate and view reports detailing reservations, scheduling, and system utilization with a single click, or effortlessly export report details into various mediums including Microsoft Word, Microsoft Excel, Adobe® PDF, and more.

Reservation Notifications

Instantaneous Pattern Reservations

Comprehensive Billing Control

Hierarchical User Levels

Multi-Tenant Capabilities

compunetix
the technology of cooperation

Standard RSB 5 Features

- Reservation & Scheduling
- Attended Reservations
- Unattended Reservations
- OnDemand Conferences
- Account Management
- User Session Management
- Time Zone Management
- Billing Management
- Feature Management
- Scheduling/Account Management/Contacts
- Database Mirroring
- Data Migration
- Passcode Server Integration
- User Templates
- Internationalization
- System Configuration
- Overbooking Alerts
- Notifications System
- Reporting Engine

Related Products

Summit Olympus® Media Processor
CONTEX Summit® Media Processor
CONTEX® RSB Portal
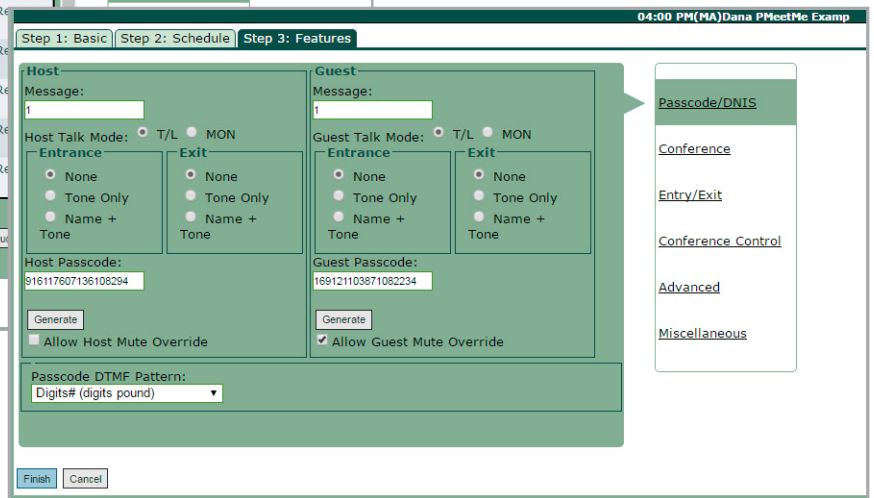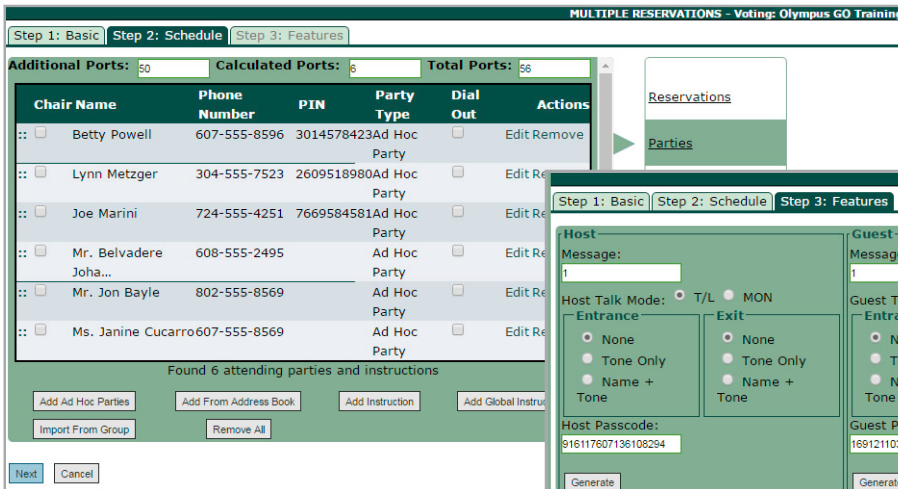CONTEX® RTBI Data Collector
CONTEX® Passcode Server

Feature-Rich Design

- **Dependable Architecture:** Compatibility with the Microsoft SQL Server allows the RSB 5 to utilize a reliable, robust, and high-level database.

- **Internationalization:** Convert the system into one of the included languages or format the system into any language through Unicode translations.

- **Time Zone Management:** Control time zone settings for the platform, accounts, users, and specific events.

- **User Session Management:** Keep the system secure by monitoring user activities and restricting unauthorized access.

- **Search Capabilities:** Quickly perform searches within the database, and filter results to find specific records.

Conference Schedule: Parties Area

Conference Features: Passcode/DNIS Tab

For additional information about our collaboration solutions, visit

www.compunetix.com