

Executive Call Management

KEY BENEFITS

- Delegation of Scheduling
- Robust Security Features
- Encrypted Call Recording
- Reliability & Disaster Recovery
- Real-time Executive Support
- Easy Entry

Real-Time Support & Security:

Facilitating enhanced executive conferencing with call management & support

Company executives are constantly juggling a multitude of responsibilities and do not have time to waste dealing with technical difficulties or system downtimes. When a group of executives join conference calls to discuss important and often sensitive company details, they need a system that is secure and dependable.

Reinforced by multi-layer security, the ConferenceManager2 offers unmatched protection for your executive team. The system is easily configured at both the host and administrative level, features the ability to lock conferences, and enables both PIN and Password protection for conference access. By providing this level of security, the ConferenceManager2 ensures sensitive corporate information remains private and is inaccessible to anyone outside of the executive network.

Executive Support Console

The ConferenceManager Operator Console provides the Executive Support team with the tool they need to effectively manage executive conference calls.

Live Conferences

Display	Host Name	Conf ID	Subject	Start Time	Scheduled End Time	Audio(Sched)	Audio(Actual)	Web(Sched)	Web(Actual)
<input checked="" type="checkbox"/>	Waiting Room	9999	Waiting Room's Conference	4:07:00 PM	4:30:00 PM	3	2	0	0
<input checked="" type="checkbox"/>	Michelle Anders...	0003	Michelle Anderson's Conference	4:15:22 PM	4:45:00 PM	4	3	0	0
<input checked="" type="checkbox"/>	Conference Ro...	7701	CFO's Weekly	4:29:47 PM	5:00:00 PM	4	3	0	0
<input checked="" type="checkbox"/>	Amy Brown	0002	Amy Brown's Conference	4:30:02 PM	5:00:00 PM	6	5	0	0

Conference View

Waiting Room 9999: Waiting Room's Conference

Name | Phone | Ext

6038577350

Mr. Bezos

Michelle Anderson 0003: Michelle Anderson's Conference

Name | Phone | Ext

Rachel McAdams

Mr. Musk

Plank, Tori - Office

Amy Brown 0002: Amy Brown's Conference

Name | Phone | Ext

Josh Obusy

Steve Haddad

Steve Austin

Private 1

Name | Phone | Ext

Jerry Pompei

Breanne Stella

Conference Room1 7701: CFO's Weekly

Name | Phone | Ext

Keith Marconi

Tom Anderson

Taylor Swift

Conference Room2 7702:

Name | Phone | Ext

Conference Room3 7703:

Name | Phone | Ext

Operator Console

1 Agent Control Area

Instantly view all incoming callers. Lines can be labeled based on department or executive team.

2 Active Conference List

Displays all active conferences at a glance

3 View Panel

Multiple conference viewing enables complete monitoring and control of all calls

4 Sub-Conference Support

Moderators can initial a private conversation with anyone.

Executive Support

The browser-based Operator Console allows Executive Support staff to view all active conferences and easily assist participants. Incoming callers can be identified using built-in ANI lookup technology to ensure only approved callers are able to join. During the call, Support can monitor for disruptive or noisy lines and mute or disconnect them as needed.

Executives can have the peace-of-mind that they will always have access to immediate assistance. Participants or hosts can easily contact Executive Support by simply dialing *00. Support can then enter the conference or pull the line into a private room to provide assistance without disrupting the call.

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