

**CONTEX Summit®/Summit  
Olympus™  
Technical Workshop  
Training Agenda**

*COLLABORATIVE BRIDGING BY*

**compunetix**

# Summit/ Olympus Technical Workshop

The CONTEX Summit/Summit Olympus Technical Workshop is designed to occupy two days. This workshop offers trainees an in-depth look at the APIs, reporting, log reading, etc. Topics for the class are customizable and are typically mutually agreed upon before the training.

## General Training Information

### Suggested Training Environment

This course can be offered either at the customer site or at the Compunetix training facility in Monroeville, PA.

### Course Start and End Time

Typically the training course starts at 9:00am and finishes at 4:00pm.

### Minimum and Maximum Number of Trainees

The minimum number of trainees per course is two (2) and the maximum is eight (8).

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## Possible Course Agenda

Typically, the workshop will focus specifically on what the customer is most interested. Below are the topics that are typically discussed during the two days. The order can be customized.

### Summit/Olympus Technical Overview

The Summit/Olympus and the different blades within the system are reviewed.

### Global Operator (GO) Client Overview

The purpose of the GO and the features of the GO are explained. A brief demo is conducted.

### Maintenance Client (MC) Overview

The purpose of the MC and the features of the MC are explained. A brief demo is conducted.

### Billing

The Billing CDRs are reviewed. Where the billing files are stored and how reports are generated is also reviewed.

### System Messages

How and where messages are stored is reviewed. Trainees are shown how new messages are loaded to the Summit/Olympus. Additionally, they are shown what format to record in and what to record.

### Recording (Internal/External)

Trainees are shown the difference between internal and external recording. They are also shown how each method is set up. For internal recording there is a review of where the recordings are stored and how they are retrieved.

### BAM and SNMP

Alarms and the alarming process are reviewed.

### API Documentation

Trainees are given an overview of the Passcode Server. There is a review of the RTBI API and the CAS API.

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