

**CONTEX Summit[®] /
Summit Olympus[™]
Basic Maintenance
Training Agenda**

COLLABORATIVE BRIDGING BY

compunetix

SUMMIT®/OLYMPUS™ BASIC MAINTENANCE TRAINING

The CONTEX Summit/Summit Olympus Basic Maintenance training course is designed to occupy one day. This course offers trainees an overview of the CONTEX Summit/Summit Olympus system.

GENERAL TRAINING INFORMATION

SUGGESTED TRAINING ENVIRONMENT

This course can be offered either at the customer site or at the Compunetix training facility in Monroeville, PA. It should be noted that this course requires access to the bridge for the length of the class.

TRAINING PREREQUISITE

Generally, people attending the advanced maintenance class should possess the following skills:

- Should be computer literate
- Should be familiar with Windows
- Should possess a telecommunications background
- Should have a working knowledge of telecommunications systems
- Should have a 2 year technical degree in electronics or equivalent experience

COURSE START AND END TIME

Typically the training course starts at 9:00am and finishes at 5:00pm.

Minimum and Maximum Number of Trainees

The minimum number of trainees per course is two (2) and the maximum is seven (7).

TYPICAL COURSE AGENDA

LESSON 1: ORIENTATION

Trainees are given the basic terminology for the course. They also learn how to identify the components of the system including the modules within the system bay.

LESSON 2: THEORY OF OPERATION

The trainees are given a basic overview of the control signal distribution, clock signal distribution, voice signal routing, and T1/E1 basics are discussed.

LESSON 3: CONTEX SUMMIT/SUMMIT OLYMPUS BLADES

Trainees are introduced to the front and rear of the CPIO, Line Interface, VS (front only), and AE modules including the function of each.

LESSON 4: SYSTEM CONNECTIONS

Trainees are shown how everything is connected together including the connections for the Maintenance Client (MC) and the Summit/Olympus Global Operator (GO) Client.

LESSON 5: THE MAINTENANCE CLIENT

Trainees are shown how to access each of the functions of the Maintenance Client (MC). Trainees are shown how to use the Maintenance Client (MC) to gain access to a conference, to call out a participant for a conference, to access one line within the conference, how to create summation sets, and to disconnect a conference participant. Trainees are additionally shown how to configure lines in the system, set the clock source, create new logins and passwords, and back up and restore system configurations.

LESSON 6: MANAGING RECORDINGS AND MESSAGES

Trainees are taught how to download system messages.

LESSON 7: MAINTENANCE AND DIAGNOSTICS

Trainees are shown methods for maintaining the system and diagnosing a problem. They are also instructed on the procedure for obtaining assistance from Compunetix personnel.

LAB EXERCISES

During each day of class trainees are given lab exercises to apply information learned to practical applications on the bridge. Review questions are also distributed.