

Alerting & Business Continuity

Readiness - Response - Resolution

A complete, reliable business continuity plan is vital to your organization. You need to enable key personnel in your company to quickly resolve crisis situations, discuss next steps in time-critical scenarios, and reliably communicate on-demand for day-to-day operations.

Compunetix can boost your business continuity readiness with our range of collaboration products. Our solutions are tailored to your needs so that you can keep your organization running smoothly even in the most dire of situations.

Time, money, and lives can be saved.

Combining Collaboration & Alerting

The value of voice is incalculable. When combined with full-scale alerting capabilities, your chosen personnel or contact set can be instantly notified of any emergencies and joined together in real-time to discuss options, make decisions, and resolve problems.

Why should you unite voice communication with your alerting system?

- Speed Information Distribution: Compunetix solutions promote productive, interactive, consensus-building conversations and efficient distribution of key information.
- Automatic Call Recording: Our systems can be set to record conversations automatically. These can later be reviewed, providing a complete audit trail.
- Security: Voice sessions can be secured for private communications no outside parties will have access.
- Fast ROI: The return on your investment will be fast by eliminating money spent on outsourcing communications.
- Extensive Integration Options: Compunetix open system APIs allow for integration into other in-house collaboration tools, applications, and platforms.

Disaster
Response and
Resolution

Emergency Situation Awareness

Pandemics

School System Monitoring

Amber Alerts

Transportation/
Maintenance
Company
Communication

Reverse 911 Applications

Facility Alerting

Compunetix Platforms Feature:

- JITC certified platforms
- Preset blast with precedence
- Automatic transference from a voice alert into a full asynchronous audio collaboration conference
- Passcode meet-me dial-in access
- Progressive dial out
- Preset blast dialing
- DNIS meet-me (no passcode necessary)
- Emergency blast conference with relay control
- Subconference control
- · Voice message prompts
- Participant name record (PNR) and playback
- Operator (call attendant) control
- Ability to request operator assistance
- Open APIs for vendor integration
- Conference recording
- Notification audit report

Related Products

CONTEX Summit®
Summit Olympus™
CONTEX® ConferenceManager2
EVERGREEN™ MCUs

Cedar Cypress

Sequoia

For additional information about our collaboration solutions, visit

www.compunetix.com

Platform Solutions

Media Processor + Alerting System

If your organization requires complete control over all aspects of your continuity plan, our scalable in-house systems can provide the ideal solution. Compunetix platforms enable secure, reliable communications and integrate seamlessly into network environments. Internal redundancy options ensure unmatched dependability, and our extensive call capabilities provide the means to meet your needs no matter how unique.

Hybrid Solutions

Media Processor + Alerting System + Hosted Conferencing

With a hybrid solution, you can control and maintain an alerting system and conferencing system in-house, but, when an emergency or high call flow situation occurs, calls can be effortlessly transferred to an outsourced service provider. This architecture provides off-site back-up stability and confidence. Conference controls will remain the same, you will be able to access an operator for help, and call volumes can be much greater.

Hosted Solutions

Hosted Conferencing + Alerting System

Your business continuity program needs to match your company – fast-paced, small, and efficient. Compunetix can connect you with one of the premier alerting companies and a reliable conferencing service provider for a worry-free and smooth-running solution set. Equipment and software will all be maintained and serviced off-premise, but your alerting requirements will always be available, 24/7/365.

Why Choose Compunetix?

Compunetix has been designing and manufacturing communications solutions for nearly 50 years and are industry experts in high-quality audio for every conferencing need. From sensitive and secure calls to emergency alerting systems, we deliver quality conferencing across both commercial and government markets. With unmatched scalability, reliability, and flexibility, Compunetix systems deliver conferencing solutions with limitless possibilities.