

CONTEX[®] RTBI Data Collector

Effortlessly Retrieve, Organize, & Manage Data

If you need to immediately assemble and deliver information for a given conference or review and query data for past calls, the best choice is the CONTEX[®] Real Time Bridge Interface (RTBI) Data Collector. This tool allows you to gather real-time data from a CONTEX Summit[®] or Summit Olympus[™] system and deposit it into a database via a secure link.

High Level Features

The RTBI Data Collector connects to the Summit and one database, and it enables data to be requested from the system at any time. Collected data can be used to invoice customers, update account information, implement web-based billing, or provide historical records.

- **High Capacity Data Retrieval:** The RTBI Data Collector capable of compiling massive amounts of data from the Summit system.
- **Download Raw Data Automatically:** The RTBI Data Collector automatically retrieves all data from the Summit for the current day and ensures that the database contains all records within a configured time period.
- **Data Archiving:** Users can determine if records for a specified day have been gathered and quickly download historical data and raw data stored on-system.
- **Automatically Process Raw Billing Data:** As soon as the RTBI Data Collector has determined that all of the raw billing data events have been assembled for a specific conference, it creates summary records for that conference.
- **Effortless Data Retrieval:** The intuitively organized database of the RTBI Data Collector enables users to perform queries and quickly retrieve conference-specific or participant-specific data.

Collect Data
& Process
Records

Easily
Integrate
Outside Billing
Applications

Gather
Information
for Historical
Analysis

Immediately
Create
Invoices Upon
Conference
Completion

Taking a Closer Look

For additional information about our collaboration solutions, visit

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	CONF_KEY	accountNumber	startTime	conferenceId	conferenceName	bridgeId	recordType
1	24		2017-01-02 16:01:20.953	24	Conf 1	Bridge1	0
2	26		2017-01-02 16:12:12.983	26	Conf 1	Bridge1	0
3	27		2017-01-02 16:12:47.000	27	Conf 1	Bridge1	0
4	28		2017-01-02 16:13:01.017	28	Conf 1	Bridge1	0
5	29		2017-01-02 16:14:28.030	29	Conf 1	Bridge1	0
6	30		2017-01-02 16:17:43.047	30	Conf 1	Bridge1	0
7	32		2017-01-02 16:30:13.077	32	Conf 1	Bridge1	0
8	35		2017-01-02 17:00:39.233	35	Conf 1	Bridge1	0

Conference Specific Query Results

	PART_KEY	CONF_KEY	seizeTime	disconnectTime	portNumber	callType	name
1	25	24	2017-01-02 16:01:18.953	2011-10-09 16:40:37.000	2136	1	Ed
2	70	24	2017-01-02 15:59:50.000	2011-10-09 16:37:58.000	2137	1	Bob

Participant Specific Query Results

Making Every Bit Count

In addition to amassing and processing billing records, the RTBI Data Collector provides users with valuable information to perform in-depth analysis on conferencing activities.

- **Widespread Database Access:** Users can integrate applications with the RTBI Data Collector database, allowing for easy access to and retrieval of conference summary records.
- **Analyzing Historical Activity:** The RTBI Data Collector is the perfect tool for assembling information for historical analysis.
- **Tracking Traffic:** Information gathered by the RTBI Data Collector can also be used to monitor the volume of conferencing on the Summit system. The detailed real-time data allows you to easily track increases and decreases to system traffic.
- **Monitoring Business Efforts:** Raw data amassed by the RTBI Data Collector can also be leveraged to identify the effects of marketing campaigns, new service offerings, or other business strategies.

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