

CONTEX BAM™

*Manage dispersed collaboration assets,
from a single centrally-located server with
CONTEX Bridge Alarm Monitor™*

Simple to setup,
easy to manage

Leverage support
resources

Group systems into
logical divisions
by location or
customer

Receive an email
whenever an
alarm occurs

Receive notifications
for selected system
events

Your company has offices and branches located on three continents, 10 countries, and 15 cities. With your dispersed workforce and with collaboration equipment installed in over half of these locations, you need some way to manage your assets. You need to keep track of any problems that might affect your service and your bottom line. You need a solution to support and maintain these systems from central locations where technicians and engineers can monitor and protect your investment.

In answer to this challenge, Compunetix offers its clients the CONTEX Bridge Alarm Monitor – a powerful tool that actively monitors up to 50 CONTEX® Conferencing Platforms, independent of their physical location and provides real time hardware alarming information.

Features

Configurable email lists and lists of monitored alarms

To best fit your unique network environment, you define which system alarms are reported to you. The configuration is based on the list of alarms stored by the program. This list can contain as many alarms as you require to match your performance goals and system configuration. When an alarm is sent from a monitored bridge that matches an alarm in the list, the Bridge Alarm Monitor's icon will flash red, the application beeps, and a notification is sent to a predetermined list of email recipients.

Notifications are emailed to a single or group of email addresses

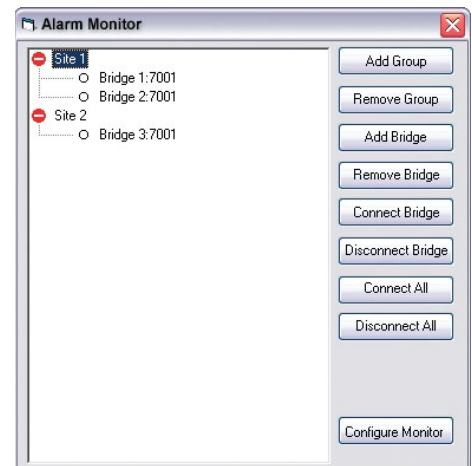
The Bridge Alarm Monitor can be configured to send the alarm text to single or multiple email addresses. Additionally, the format of the email, its content, and other elements can all be configured to meet your particular needs.

Easy connection of up to 50 systems

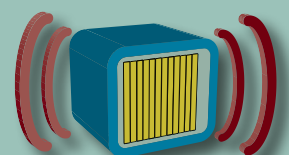
Once the Bridge Alarm Monitor is installed on a server, it is easy to connect to up to 50 systems over a LAN/WAN, or any TCP/IP connection. If your distributed network uses remote WOC and Maintenance Client connections then you simply use one of those connections for the Bridge Alarm Monitor.

Unlimited system groups

With up to 50 individual systems connected to the Bridge Alarm Monitor, you can organize these systems into any number of groups with as few as one system per group. This enables you to organize your systems according to physical location or, if the systems are providing branded service, according to customer. Groups and systems can be changed at any time.



CONTEX Bridge Alarm Monitor Setup



BAM Server Requirements

- Intel Xeon/Dual Core 3Ghz
- Windows Server 2000/2003
- 2GB RAM
- 40GB Hard Drive (min.)
- 10/100 Ethernet

Also Requires

- One CONTEX Conferencing System
- TCP/IP Connectivity to CONTEX (via LAN/WAN)
- Email account on mail server

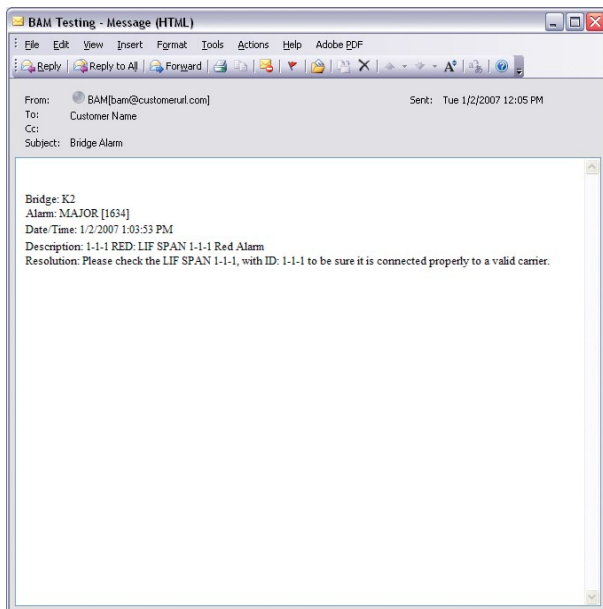
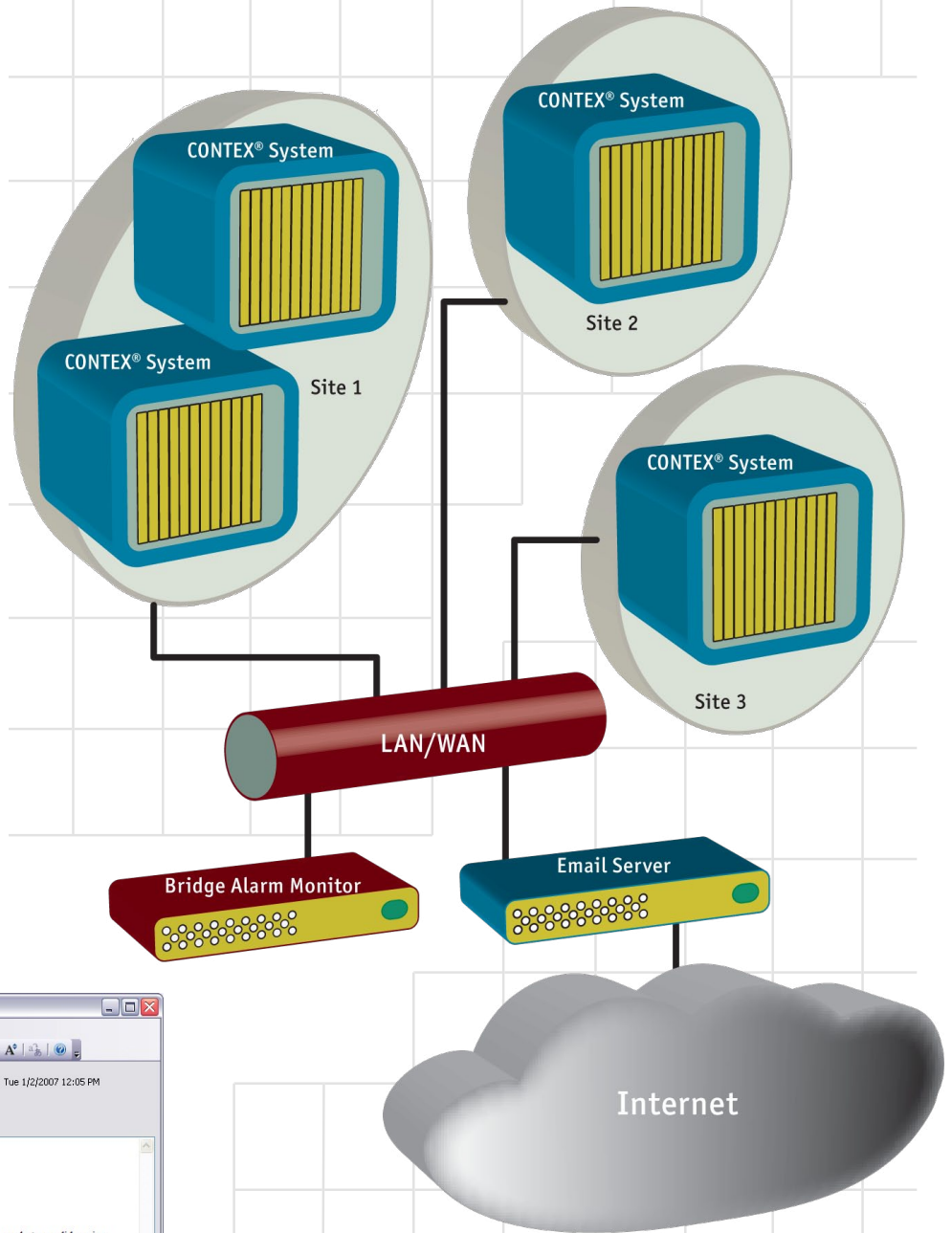
Related Products

Platforms

- CONTEX Summit®
- CONTEX® 240/480

Applications

- Windows Operator Console (WOC™)
- CONTEX Summit® Maintenance Client (MC)
- CONTEX® Automatic Conference Linking (ACL)
- CONTEX Xtend™
- CONTEX Report™



Example Email Message