

CONTEX® ACL

Leverage distributed CONTEX Summit® systems and enable dynamic and efficient use of resources with Automatic Conference Linking (ACL)

Establishes
Automatic link lines

Provides local
access numbers
to international
customers

Allows a single
subscription
database to be used
throughout the
enterprise

Enables callers to
access the most
economical system

Uses distributed
resources efficiently

Synchronizes
messages across
multiple systems

Large service providers, telecoms, and enterprises strive to increase their network efficiency and to leverage their distributed resources. One of the largest challenges facing these organizations is the management of geographically-dispersed collaboration systems and conferencing customers. Compunetix solves this with Automatic Conference Linking (ACL) for the CONTEX Summit®. ACL is a new technology that enables any automated conference to span multiple Summits across multiple sites, providing a transparent user experience for participants independent of their physical location. Service providers that are expanding internationally or deploying collaboration systems at geographically-dispersed locations for redundancy or local customization will value ACL's streamlined operations for large event calls and linked conferences.

Features

- Automatically dials link lines between Summits.
- Automatically reestablishes of interrupted link connections.
- Synchronizes messages played into conferences by multiple systems.
- Updates Summits to maintain uniform feature state across multiple systems.
- Displays linked conferences at all associated Operator Consoles.
- Supports use of DNIS numbers to override standard revenue ports for use as link lines.

Benefits

ACL is designed for service providers wanting to increase network efficiency by leveraging their distributed regional or international systems using VoIP or TDM. ACL reduces the number of long distance (LD) lines used in large-scale conferences, allowing callers to access the closest system, reducing the overall cost of the conference. ACL also offers the reliability of automatic monitoring and management of link lines, simplified coordination of system messages, and easy management of system clients.



