

# Compunetix WebEx Integration Installation Verification Checklist

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Installation Pictures taken (unless prohibited by customer)

## System Components

The customer's system consists of the following components:

### Required Test Equipment

- CONTEX Summit or Summit Olympus
- Windows Operator Client (WOC)
- CONTEX Access Server (CAS )
- WebEx account

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## Installation Test Procedures

FEATURE	RESULT
<b>1 WebEx Functionality</b>	
<p><b>1.1 Audio Integration – Call back</b></p> <p>Create an unattended passcode meet-me conference. Login to WebEx for Host and Guest. Use the call-back feature to connect phone lines for both parties. Ensure that both parties have a phone icon next to their names and have audio.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>
<p><b>1.2 WebEx Dialing Rules</b></p> <p>Note: Use CAS config variables PstnDialoutPrefix, LocalCountryCode, and RemoveLocalCountryCode, and the WbxTspPlugin.xml “PhoneNumberRules” section.</p> <p>Disable variables listed above. In WebEx, call out to a host. Verify that the number is unchanged.</p> <p>Set the variables to desired values and restart the CAS. Using WebEx, call out to a host with different number configurations. Verify that the dialed number is changed based on set rules.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>

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<p><b>1.3 Audio Integration – Call in</b></p> <p>Call a host and guest into the audio conference. Log into WebEx for host and guest. Enter the information to integrate the audio parties with the WebEx parties.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>
<p><b>1.4 Audio Control - WebEx</b></p> <p>Use WebEx to perform actions on the parties. Ensure that the WOC and WebEx reflect the changes: parties self mute and unmute, use host to mute guest, etc. Verify that guest cannot change host.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>
<p><b>1.5 Audio Control – WOC and DTMF</b></p> <p>Use the WOC and DTMF commands to perform actions on the parties. Ensure that the WOC and WebEx reflect the changes: parties self mute and unmute, use host to mute conference, mute parties from WOC, etc. Verify that guest cannot change host.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>

<p><b>1.6 Audio Control – Group</b></p> <p>Add two guest audio and WebEx parties. Use WebEx and DTMF to mute and unmute the conference. Verify that guest cannot mute/unmute the conference.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>
<p><b>1.7 Audio Integration - Disconnect</b></p> <p>Disconnect the two extra parties; verify that WebEx no longer shows audio integration. Logout those two parties; verify that the parties are removed from WebEx.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>
<p><b>1.8 Promote Guest to Host</b></p> <p>From the WebEx Host, change the guest role to Host; verify the guest moves to top of list, gains diamond icon, is listed in WOC as Host, and the original host is still a host in the WOC. Perform actions with the new host.</p> <p>Use new WebEx host to change original host back to being host; verify that parties switch roles in WebEx and that both are still “host” in WOC.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>

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<p><b>1.9 Audio Integration - Recording</b></p> <p>Start audio recording from the web host; verify that the WOC shows that recording is in progress. Speak or play music into the conference. Stop recording from the web host.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>
<p><b>1.10 Audio Integration – Expel</b></p> <p>Use the “Expel” option to disconnect all other parties; verify that data parties remain present. All audio parties and associated parties are no longer present.</p> <p>Disconnect the host by using “leave teleconference” option; verify the audio association is gone, but data party is still present.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>

<p><b>1.11 Audio Integration – Leave and Join</b></p> <p>Disconnect the host by using “Leave teleconference” option; verify the audio association is gone, but data party is still present.</p> <p>Use a different host and choose the “Join teleconference” option; verify the audio conference is active and the host is joined.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>
<p><b>1.12 Audio Integration – Invite</b></p> <p>Invite new audio parties from the web. Verify that they are seen in the party list with the proper names as configured.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>
<p><b>1.13 Audio Integration – Lock</b></p> <p>Use the WebEx host to lock and unlock the conference. Verify that the conference is locked.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>

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<p><b>1.14 Multiple Conferences</b></p> <p>Start at least 6 other WebEx conferences. Verify that each conference connects correctly and remain separate.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>
<p><b>2 Dial-out Behavior</b></p>	
<p><b>2.1 One-click conference</b></p> <p>Create a one-click passcode progressive conference. Use WebEx callback prompts and "Join teleconference" options to join guest and host parties. Verify all parties hear prompt to press *1 to join. Cancel a callback and verify that the party is not called.</p> <p><b>Comments:</b></p>	<p><input type="checkbox"/> <b>Pass</b></p> <p><input type="checkbox"/> <b>Fail</b></p>



2.2 \*1 Prompt to Join

In the WebEx server, set the "Join the teleconference without pressing "1"" option to On in the "Site Settings->Common->Default Options" section. In the WbxTspPlugin.xml file (CAS), set the WbxPromptHostBeforeJoin variable to false and restart the CAS.

Log into WebEx and connect the party's audio, after unchecking the 'Join the teleconference without pressing \*1' checkbox. Verify that as soon as the phone is answered the party is joined to the conference with no messages.

Change the WbxPromptHostBeforeJoin variable to true and restart the CAS. Log into WebEx and connect the party's audio, after unchecking the 'Join the teleconference without pressing \*1' checkbox. Verify that as soon as the phone is answered the host is prompted to press \*1 to join the conference.

**Comments:**

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